



ITEQ Vietnam has a focus on quality to all its business activities and is to the ISO9001-2008 quality certificate accredited by TÜV Rheinland

Our measuring equipment is calibrated and our employees are properly trained on the “no fault forward” procedure. This means that every employee checks the work they receive, executes their own tasks and do a final quality check on their own work? This prevents any faults are being forwarded. To support these procedures the company employs a dedicated quality team to continuously guard, control and improve the quality system in our company.

ERP

In order to continuously meet the requirements of our customers, ITEQ operates with a fully integrated ERP system & Shopfloor control software. With our ERP System, we implement procedures and know how to control and register incoming goods on quality and quantity. Required documents with demands and attention points are connected to each product and revision control of drawings is made easy.

All our production orders have unique numbers and go in production with:

- Order guide form
- Work instructions
- Drawings of the customer
- Measuring reports

Product demands and difficulties will be discussed with our customers and implemented in these forms. In this way everyone in the production knows where the critical points are, where to pay attention at and how to control them.

Shopfloor Control

Due to our Shopfloor control software we can trace every step of our process during and after the product is made. We realize this by giving every employee a unique nr. which is being used to register him/herself on the active production step. With this we are able to see where mistakes were made, by who, and take adequate measures to prevent the mistake happening again.

